

Subject: Covid-19
Date: 20 March 2020

To whom it may concern,

In light of the Covid-19 (Corona Virus) outbreak and escalation by the presidency, MACS Cool has implemented measures to ensure that our services and product supply continue during this time.

MACS Cool has ensured sufficient stock levels and preventative measures to ensure we will be available to service our customers through this epidemic as far as measures and laws allow.

These measures include training to our employees to maintain awareness of the preventative measures required, including a high level of hygiene, social distancing, making regular use of sanitiser & disinfectant, increased workplace cleaning, masks, etc.

This includes requiring customers to adhere to these standards on entering our premises. If you come into our premises, or deal with our drivers, and don't feel well, please wear a mask so not to infect them.

Your MACS Cool representative will also be discontinuing customer visits and contact you via phone to ensure you are getting service and assisting where needed.

Considering current exchange rate volatility, please be aware that prices will be affected, especially where there is a delay from quote request to placing the order.

Should you have any queries, please do not hesitate to contact us.

Warm regards,

The MACS Cool Team

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"OUR FAMILY VALUES HELP
CONTRACTORS KEEP SOUTHERN
AFRICA COOL & FRESH"

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